

Fasteners & Fixings

Trutek Fasteners Limited opened their UK operation in January 2002. From their Head Office in Sheffield, close to junction 34 of the M1 motorway, they provide their products through an established network of distributors nationwide; from here they also service their export markets in Europe. With an extensive stock range their products are delivered to the customers within the U.K. through a national carrier company, normally the next working day.

"First and foremost I found the people at Chatsworth to be most helpful and friendly, from my first meeting where we discussed the system right through to providing our printed stationery". Derek Henchley, Managing Director, Says: "Trutek are now looking forward to developing a long and successful working partnership with Chatsworth, our I.T. needs are now in the hands of Chatsworth for them to officiate".



Industry: Fasteners & Fixings

Established: 2002

Previous System: None

Installed Merlin: 2002

Branches: 1

No of users: 8

Fasteners & Fixings

CFT has grown to become a £4.2m company and a major force in the supply of self tapping fasteners and roofing bolts. From its head office in Stourbridge, it distributes a wide range of fasteners and associated products throughout the UK, Ireland, Iceland, Europe and as far a field as the Middle East.

Products in stock are delivered next day, with a maximum of 10 working days delivery for any non-stock items and with proof of arrival at the destination if required.

Bill Brown says: *"Having battled through the minefield of software and hardware providers, we found Chatsworth, who were helpful towards our needs, communicative and responsive. Installation was without hindrance, and their continued support exceptional".*



Industry: Fasteners & Fixings

Established: 1985

Previous System: OGL

Installed Merlin: 1999

Branches: 1

No of users: 8

Fasteners & Fixings

Avantifix has rapidly become a major force in the fixings & fasteners industry. A truly independent company dedicated to providing a comprehensive and professional service to the construction and allied trades. Customers' requirements are met by experienced internal and external sales advisors, backed by a technical department to help with design input and specification.

Quote

"I have received some top rate service from Chatsworth, particularly from certain individuals dealing with technical issues and have found their level of knowledge and customer service to be exceptional.

It's easy to forget that behind the vast array of machines, systems & services there are real people ensuring the systems continue to work. These people day to day spend their time developing, maintaining and improving things for the betterment of all".



Industry: Fasteners & Fixings

Established: 2001

Previous System: Sage

Installed Merlin: 2003

Branches: 1

No of users: 12